

## **Cyclone Emergency Information**

**Provided by CQ BUILDING**

### Before the cyclone season

- Check with your local council or your building control authority to see if your home has been built to cyclone standards.
- Check that the walls, roof and eaves of your home are secure.
- Trim treetops and branches well clear of your home (get council permission).
- Preferably fit shutters, or at least metal screens, to all glass areas.
- Clear your property of loose material that could blow about and possibly cause injury or damage during extreme winds.
- In case of a storm surge/tide warning, or other flooding, know your nearest safe high ground and the safest access route to it.
- Prepare an emergency kit containing:
  - a portable battery radio, torch and spare batteries;
  - water containers, dried or canned food and a can opener;
  - matches, fuel lamp, portable stove, cooking gear, eating utensils; and
  - a first aid kit and manual, masking tape for windows and waterproof bags.
- Keep a list of emergency phone numbers on display.
- Check neighbours, especially if recent arrivals, to make sure they are prepared.

### When a cyclone watch is issued

- Re-check your property for any loose material and tie down (or fill with water) all large, relatively light items such as boats and rubbish bins.
- Fill vehicles' fuel tanks. Check your emergency kit and fill water containers.
- Ensure household members know which is the strongest part of the house and what to do in the event of a cyclone warning or an evacuation.
- Tune to your local radio/TV for further information and warnings.
- Check that neighbours are aware of the situation and are preparing.

### When a cyclone warning is issued

**Depending on official advice provided by your local authorities as the event evolves; the following actions may be warranted.**

- If requested by local authorities, collect children from school or childcare centre and go home.
- Park vehicles under solid shelter (hand brake on and in gear).
- Put wooden or plastic outdoor furniture in your pool or inside with other loose items.
- Close shutters or board-up or heavily tape all windows. Draw curtains and lock doors.
- Pack an evacuation kit of warm clothes, essential medications, baby formula, nappies, valuables, important papers, photos and mementos in waterproof bags to be taken with your emergency kit. Large/heavy valuables could be protected in a strong cupboard.
- Remain indoors (with your pets). Stay tuned to your local radio/TV for further information.

### On warning of local evacuation

**Based on predicted wind speeds and storm surge heights, evacuation may be necessary. Official advice will be given on local radio/TV regarding safe routes and when to move.**

- Wear strong shoes (not thongs) and tough clothing for protection.
- Lock doors; turn off power, gas, and water; take your evacuation and emergency kits.
- If evacuating inland (out of town), take pets and leave early to avoid heavy traffic, flooding and wind hazards.
- If evacuating to a public shelter or higher location, follow police and State/Territory Emergency Services directions.
- If going to a public shelter, take bedding needs and books or games for children.
- Leave pets protected and with food and water.

### When the cyclone strikes

- Disconnect all electrical appliances. Listen to your battery radio for updates.
- Stay inside and shelter (well clear of windows) in the strongest part of the building, i.e. cellar, internal hallway or bathroom. Keep evacuation and emergency kits with you.
- If the building starts to break up, protect yourself with mattresses, rugs or blankets under a strong table or bench or hold onto a solid fixture, e.g. a water pipe.
- Beware the calm 'eye'. If the wind drops, don't assume the cyclone is over; violent winds will soon resume from another direction. Wait for the official 'all clear'.
- If driving, stop (handbrake on and in gear) - but well away from the sea and clear of trees, power lines and streams. Stay in the vehicle.

## After the cyclone

- Don't go outside until officially advised it is safe.
- Check for gas leaks. Don't use electric appliances if wet.
- Listen to local radio for official warnings and advice.
- If you have to evacuate, or did so earlier, don't return until advised. Use a recommended route and don't rush.
- Beware of damaged power lines, bridges, buildings, trees, and don't enter floodwaters.
- Heed all warnings and don't go sightseeing. Check/help neighbours instead.
- Don't make unnecessary telephone calls.

**Note:** Managers of resorts, hotels, motels, and caravan parks should take steps to ensure visitors are aware of the dangers and know what to do in the event of a cyclone. Free *Protecting Caravans* information is available from your State/Territory Emergency Service



### **QUEENSLAND OFFICE**

9 Waverley Street  
Bucasia, QLD, 4750  
QLD licence 1178457

**1300 272 845**

**07 4840 2943**

[reception@cqbuilding.com.au](mailto:reception@cqbuilding.com.au)

or [admin@cqbuilding.com.au](mailto:admin@cqbuilding.com.au)

### **NSW OFFICE**

4 Plover Place,  
Blackbutt NSW, 2529  
Postal: PO Box 1092  
Albion Park Rail, NSW, 2527  
NSW licence 249295C

**02 4297 5413**

**02 4256 9278**

[nswclaims@cqbuilding.com.au](mailto:nswclaims@cqbuilding.com.au)